

2017-2019 STRATEGIC PLAN



GOALS



SAFETY

Families & individuals are free from abuse and neglect.



SELF-SUFFICIENCY

Families & individuals have sustainable financial independence, voice and choice in services, and are self-directed.



PERMANENCY

Families & individuals are healthy and stable.



WELL-BEING

Families & individuals have enhanced capacity to meet their physical, cognitive and educational needs.



WORKFORCE

The Division's workforce is competent, professional and efficient.



STAKEHOLDERS

The Division and its stakeholders are fully engaged and responsive.

OBJECTIVES



Reduce the recurrence of maltreatment from **8%** to **5%**.



Increase Temporary Assistance for Needy Families participants engaged in a countable work activity from **59%** to **60%**.



Increase No. of foster children who achieve permanency within 12 months of entering care from **47%** to **60%**.



Increase the percentage of youth in foster care who successfully graduate from high school from **8%** to **75%**.



Increase the percentage of employee satisfaction from **66%** to **90%**.



Increase the percentage of stakeholder engagement.

STRATEGIES



Solution-Based Casework

Implement SBC to provide trauma-informed framework for safety decision making.



One Caseworker One Family

Strengthen practice model to improve customer service.



Kinship Care Continuum

Ensure relatives caring for children in foster care are provided necessary services to maintain placement stability.



Standardized Tutoring

Implement standardized tutoring methods to ensure youth in care receive quality educational support services.



Path to Success

Implement career path initiative to ensure retention of staff and promote employee satisfaction.



DFCS Roadshows

Implement regular community meetings to provide consistent, ongoing stakeholder engagement throughout the state.