

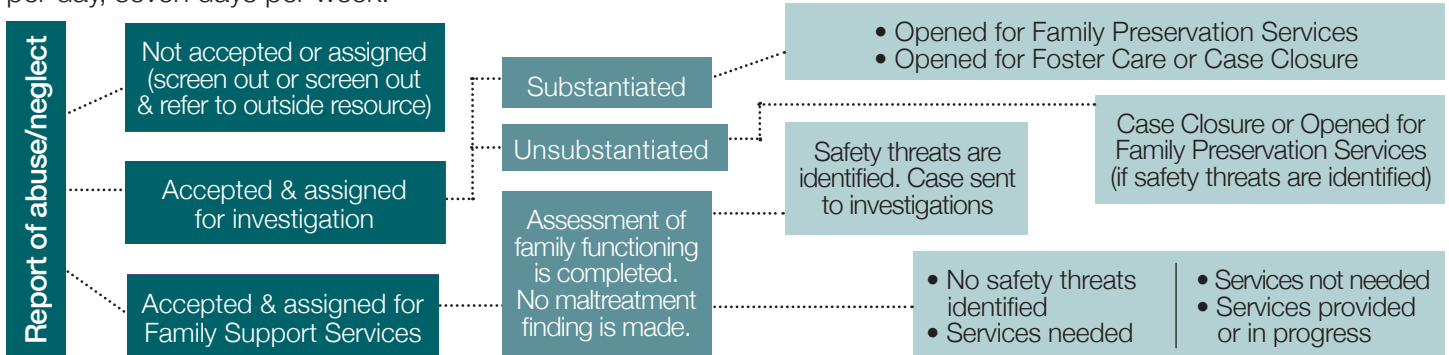
GEORGIA DIVISION OF FAMILY & CHILDREN SERVICES

Child Protective Services

Strengthening Georgia by protecting its most vulnerable children from the risk of abuse and neglect.

Reporting

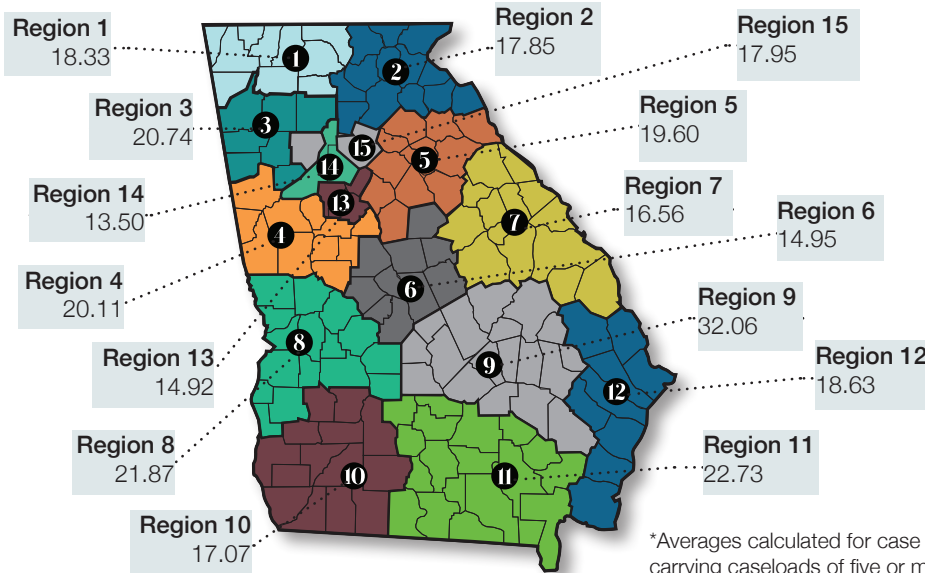
DFCS receives reports of abuse and neglect through a centralized line (1-855-GACHILD) that operates 24 hours per day, seven days per week.



Increased Community Awareness & Impact on DFCS Caseloads

Since the implementation of a centralized reporting system for child welfare concerns in April 2014, reports of abuse and neglect have risen tremendously in Georgia. To help manage an increased demand for DFCS services, Gov. Nathan Deal has committed funding to reduce case managers' caseloads to 15 per worker — a nationwide best practice — by 2017.

AVERAGE CASELOAD FOR CASE MANAGERS IN 2014 BY REGION*



*Averages calculated for case managers carrying caseloads of five or more.

4,099

Investigations were opened as a result of abuse or neglect referrals in October 2015.

3,574

Family Support cases were opened as a result of abuse or neglect referrals in October 2015.

4,529

Investigations were opened as a result of abuse and neglect referrals in October 2014.

3,567

Family Support cases were opened as a result of abuse and neglect referrals in October 2014.



To report abuse or neglect call **1-855-GACHILD** (1-855-422-4453)

Bobby Cagle, Director
Virginia Pryor, Deputy Director, Child Welfare

Jon Anderson, Deputy Director, Family Independence
Carol Christopher, Deputy Director, System Reform